Name

1 Collinson Drive • City, NJ 11001 • (555) 555-1212 • name@verizon.net

Software Test Engineer ~ Senior Test Engineer ~ Software QA Engineer ~ QA Test Manager

SUMMARY OF QUALIFICATIONS

- More than 12 years of increasingly responsible experience in Test Engineering.
- Proven ability to direct software and QA testing programs and laboratories.
- Highly adept at supporting software developers, engineers, and sales engineers.
- Expertise in developing and performing hardware and software functionality testing.
- Consistent record of increasing efficiency and reducing costs by improving processes.
- Outstanding management, presentation, and communication skills.

PROFESSIONAL EXPERIENCE

Company, Inc., Tinton Falls, NJ   2001 – 2004
Test Engineer
- Maintained development and testing laboratory, supporting 12 developers. Carried out testing and functionality verification of NAS software products, ensured all products met design specifications.
- Developed and executed regression test procedures, formulated test plans, verified accuracy of user documentation and manuals.
- Worked closely with production team and contract manufacturers to coordinate product design and packaging according to customer requirements.
- Provided software and hardware support for clients such as U.S. Navy, CNN, Kodak, and others. Served as final escalation point, supporting customer service team. Carried out service calls.
- Maintained laboratory equipment, performed administration of office network.
- Led team to several Group Performance Awards.

Company, Inc., Tinton Falls, NJ   1993 – 2001
Test Engineer
- Tested and evaluated storage products according to client requirements, in Windows and UNIX-based network configurations. Moved to Ciprico after purchase of ECCS's main product.
- Maintained test systems, ensured technical staff current on assembly and test procedures, co-designed RAID boxes and other storage systems.
- Assisted vendors with product manufacturing, coordinated temporary contract manufacturing staff.
- Served as Project Leader for manufacturing of large sales orders.
- Authored test procedures, performed testing, documented procedures, revised BOMs.
- Achieved major cost savings by refining inventory and manufacturing processes and improving parts tracking.
- Carried out field upgrades and repairs, assisted sales engineers with product configuration.
- Planned and performed ISO 9000 audits of manufacturing and testing areas.
- Initially began with Manufacturing Group, promoted to Development Group in 1999.

Design Associates, Cedar Knolls, NJ   1992 – 1993
Test Engineer
- Oversaw testing and refinement of products from initial development through final release.
- Assembled, tested, and debugged electronic prototypes of medical and other products.
- Documented changes, recommended design improvements, assisted software engineers with code.

Company, Inc., Eatontown, NJ 1984 – 1993
Manufacturing Supervisor (1989 – 1991)
- Performed configuration, testing, and loading of operating systems (Banyan/Vines, Novell, DOS) on file servers and PC workstations.
- Hired, trained, and supervised staff of 12. Prepared and delivered weekly efficiency reports.

Group Leader, Final Testing (1989)
- Assisted management with coordinating staff scheduling and responsibilities.
- Directed assembly, testing, and repair of computer systems. Oversaw completed sales orders.

Electronic Technician (1984 – 1989)
- Carried out troubleshooting and repair of computer equipment and PCBs, to component level.

EDUCATION
Thomas Edison State College, Trenton, NJ 2003
BS of Applied Science Technology in Computer Science

Brookdale Community College, Lincroft, NJ 1994
AAS in Computer Science, minor in Electronic Engineering

PROFESSIONAL DEVELOPMENT
Certificate in Data Processing Equipment Repair, Brick Computer Science Institute
Completed ISO 9000 Inspector training
TQM training

TECHNICAL SKILLS
Operating Systems:	Linux, Windows 98-XP, Solaris, UNIX, Novell, Banyan Vines
Networking:	LAN, Ethernet, Gigabit Ethernet, TCP/IP, NAS, Active Directory, UDP
Software:	MS Office, Visio, Iometer, Netbench, Visual Basic, C++, proprietary systems
Hardware:	PC/server assembly and repair, switches, routers, peripherals, PROM burners, drive testers, and other test equipment